

Village celebrates dispatchers

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The Village is celebrating National Public Safety Telecommunicators Week from April 13 to 19 in recognition of 911 dispatchers, who gather essential information from callers and send the appropriate first responders to the scene.

Telecommunicators also monitor several radio bands, track police and fire units, dispatch units to calls, and provide emergency medical instruction such as CPR over the phone. Dispatchers must be able to take control of situations that may be chaotic, heart-wrenching, stressful, confusing, and frenzied.

The Village thanks all of its telecommunicators for the vital role they play in public safety.

